



# IFCCTL

Institute for Cross-Cultural Teaching and Learning

## Webinar #4, Fall Semester 2016:

The GLLab Assessment Center Approach to Developing Global Competency

Date: Tuesday December 13, 2016, 1:00 – 2:00 pm Eastern time

Presenter: Joyce Osland



Joyce Osland, Ph.D., teaches global leadership courses at San Jose State University and consults with global businesses and non-profits on global competency development and assessment. In 2008, she founded the Global Leadership Lab (GLLab), which functions like an assessment center, and also began researching the impact of its innovative teaching methods on student performance. The GLLab has educated over 900 students using a battery of assessment instruments, sophisticated simulations, feedback and coaching. The GLLab is also a component of the co-curricular Global Leadership Passport Program founded in 2009 for students across

campus who want to prepare themselves for a global career, which includes study abroad programs and pre-departure training. Dr. Osland will explain how these two programs, both the first of their kind, complement the study abroad experience and enhance intercultural learning.

Learning Outcomes: Participants in this webinar will be able to:

- Identify the need for global leadership development in universities and its relationship to intercultural awareness
- Identify key research-based findings regarding the development of intercultural awareness
- Highlight best practices in developing global competencies that relate to study abroad
- Identify how personal development plans, based on cognitive behavior therapy, can improve student learning during international experiences

### About the presenter:

Dr. Joyce Osland, Ph.D. in organizational behavior from Case Western Reserve University, is the Lucas Endowed Professor of Global Leadership and the Executive Director of the Global Leadership Advancement Center. A prolific scholar with over 100 publications, she has won awards for both research and teaching, including her field's highest teaching honor. She is senior editor of the *Advances in Global Leadership* series (Emerald, 2012, 2014, 2016) and a co-author of *Global Leadership: Research, Practice, and Development* (Routledge, 2008, 2013), which both won awards for "scholarly rigor and critical thought." Dr. Osland is a senior partner in the Kozai Group, which develops global competency assessment instruments.